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# Addressing Bias in the Legal Industry

January 23, 2024

#### **Presenters**

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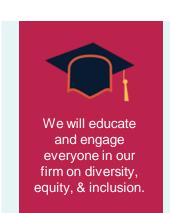


### **Diversity, Equity, & Inclusion Goals**

#### **Mission Statement**

As a firm that serves the world's greatest visionaries, we know that creativity and innovation almost inevitably are the result of seeing the world from multiple different perspectives. Having a diverse team enhances the quality of legal services we provide to our clients, sustains our standing as a premier IP law firm, and strengthens the fabric of our firm.

Our mission is to promote a creative, respectful, and inclusive culture that values the diversity of people, experiences, perspectives, talents, and capabilities, thereby allowing Fish to thrive.







#### **DIVERSITY GOALS**

We will increase the representation of individuals from diverse backgrounds in our firm. We will increase the percentage of individuals from diverse backgrounds in positions of responsibility with firm clients. We will increase the percentage of individuals from diverse backgrounds in positions of leadership.

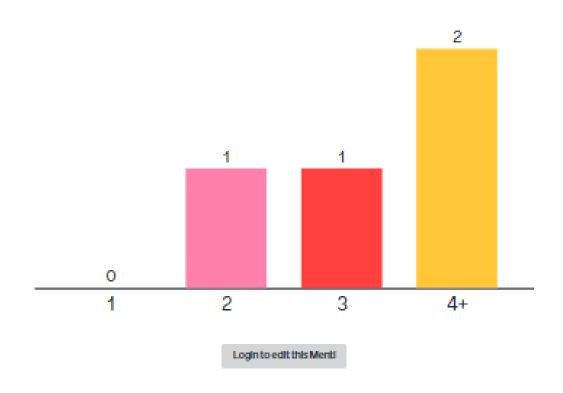
#### **Mentimeter Instructions**

On your computer or mobile device go to Menti.com and enter the code



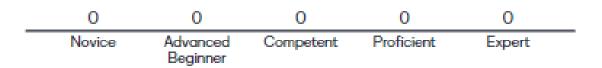


## How many bias trainings have you previously attended?





# How would you rate your expertise with recognizing bias



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### **Agenda**

**Unconscious Bias: What, Why, Where** 

**Reducing Bias in our Decision Making** 

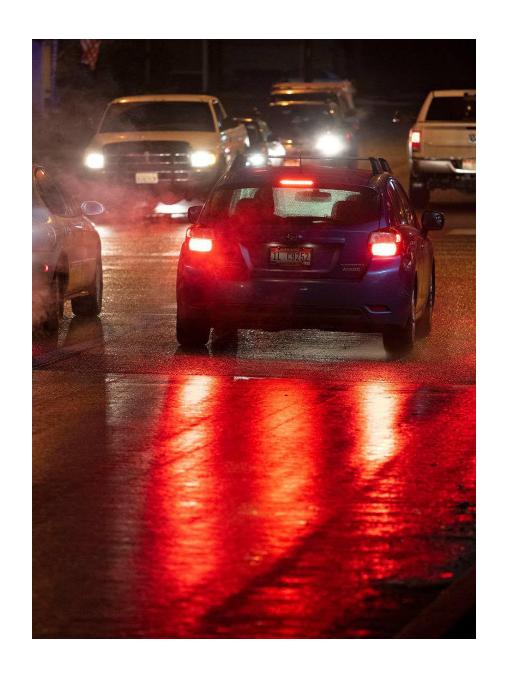
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# 99.999996% UNCONSCIOUS

#### **Common Types of Implicit Bias**

Affinity

Anchoring

Attribution

Confirmation

Conformity

Contrast

Halo

Horns

#### 4 Things that Make a Situation More Prone to Unconscious Bias

- Common Stereotypes
- Lack of Representation
- Ambiguity or Lack of Clarity
- Stressed or Rushed

#### **Common Places for Bias**

- Recruiting
- Evaluations
- Promotions
- Work assignment opportunities

#### **Breakout Discussion**

- Share a time you witnessed or experienced a type of bias occur in one of these areas:
  - Recruiting
  - Evaluations
  - Promotions
  - Work assignment opportunities

# But don't we all just want a meritocracy?



#### Is Emily More Employable Than Tamika?

Applicant: Brendan, Greg, Emily & Anne



Applicant: Tamika, Aisha, Rasheed, & Tyrone



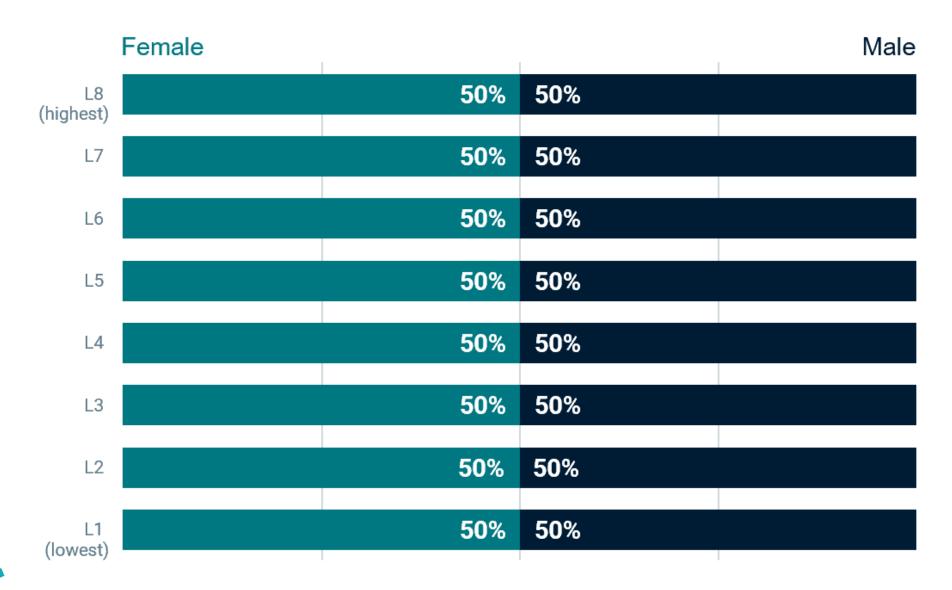
#### Gender Bias: What Makes a Good Manager

Self-confident Desire responsibility Industrious Assertive Consistent Logical Firm Aggressive Steady Skilled in business matters Vigorous Emotionally stable Forceful Analytical ability Direct Frank



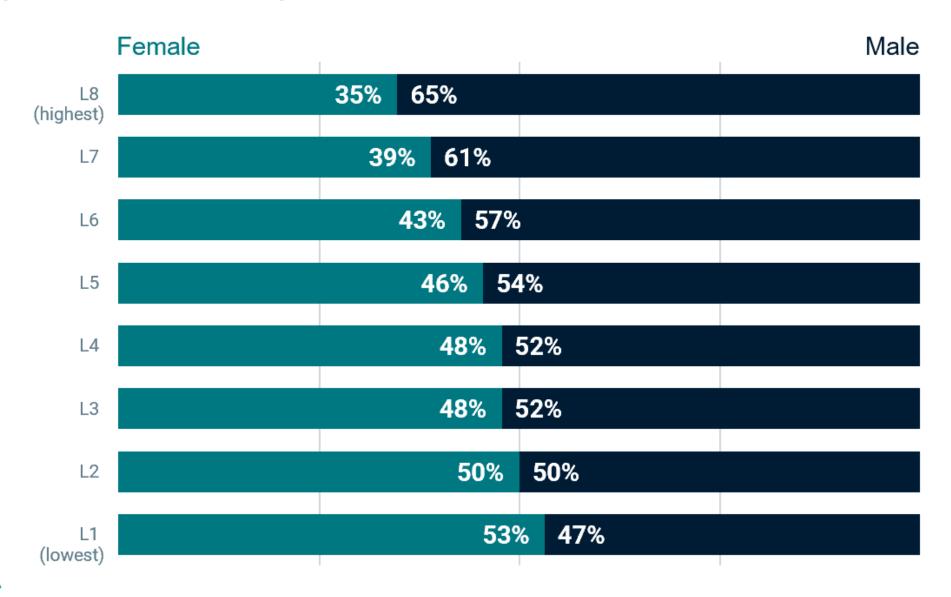
Curious
Helpful
Intuitive
Creative
Understanding
Neat
Aware of others' feelings
Vulgar (less)

#### With 1% Variance in Performance Scores...

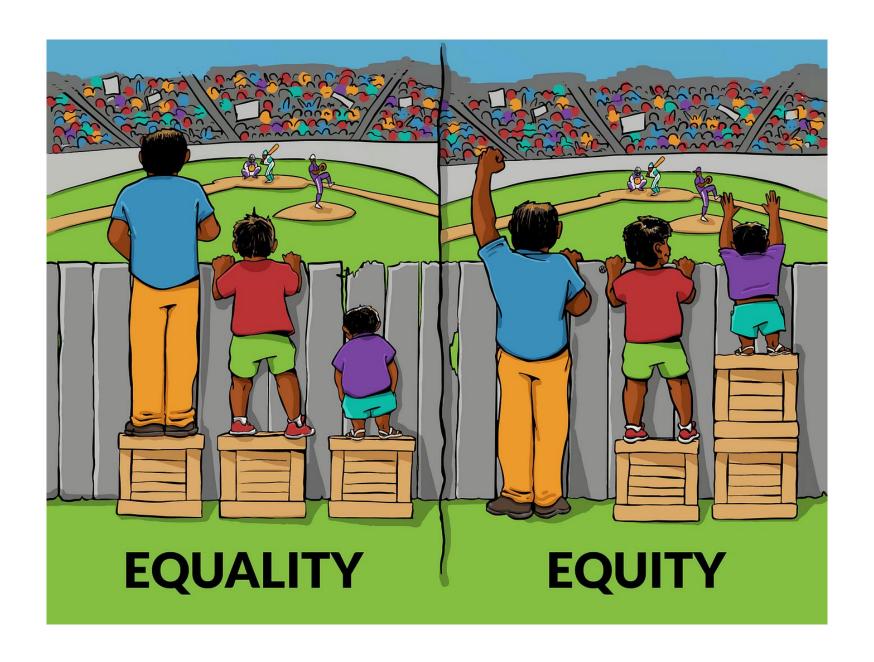




#### ...Only 35% of Employees Would be Female









### **How Do We Reduce Bias?**

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#### **Methods to Reduce Bias in Meetings**

- Make sure the right people are involved
- Assign homework
- Create the right atmosphere
- Manage the debate
- Follow up

#### Methods to Reduce Bias in Decision Making

- Clearly define criteria
- Structure selection process
- Evaluate subtle messages
- Individual and group accountability

### What Does Success Look Like, Specifically?

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#### **Structured Selection Process**



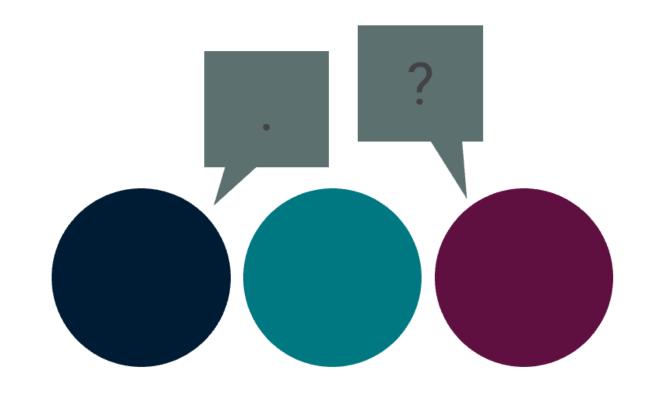


### **Empower Everyone to Recognize Unconscious Bias**

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#### **Hold Others Accountable**

- Create a culture of calling out unconscious bias
- Make others justify decisions
- Make decisions collectively
- Everyone contributes







# Do you feel comfortable calling out bias?

0 Yes 0 Maybe/Depends 0 No

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Mentimeter

### Does your answer change if the person you call out is a superior?

Waiting for responses ...

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#### **DEI Challenges in the Legal Industry**

- Supreme Court decision on affirmative action
- Opposition for DEI programs
- Conflict in the Middle East
- Election & Politics

#### Our commitment:

Improve outcomes by increasing diversity, equity and inclusion in our organizations.





### What will you do, or be mindful of, to reduce bias in decision making?

Waiting for responses ···



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### Thank You!

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